

## FlapaBay Travel + Expected Changes

1. **Support** under the Header should be changed to **Ticketing**.
2. Physical Address should be changed to **Head Office: Plot 55, Munali Road, Chudleigh near Munali Mall, Lusaka Zambia.**
3. Under Useful links below Privacy Statement of the footer section add **Help Center** and link it to this link – [flapabaytravel.tawk.help](http://flapabaytravel.tawk.help)
4. Under the Payment Methods add Additional three Payment Methods **Paypal, American Express & Tingga**



5. **Popular flight routes Date** - 1. When you click on any popular flight route on the home page it usually picks the next available Date for the flights, however we would love it to be picking the next available date three days after.
6. **Some Popular Flight Routes not properly linked**- Below are the search variables and some Changes expected to finalize.

### Flight Route First Column to the left

Current Flight Route	Expected Search Variable to effect the change if needed	Change to this Flight Route	Current Status-Link
Lusaka to Ndola Zambia	Lusaka,LUN – Ndola,NDL	No Change, just make sure it picks the next available three days after.	Working
Lusaka to Livingstone Zambia	Lusaka,LUN – Livingstone,LVI	No Change, just make sure it picks the next available three days after.	Working
Lusaka to Dubai UAE	Lusaka,LUN – Dubai,DXB	No Change, just make sure it picks the next available three days after.	Working
Lusaka to Nairobi Kenya	Lusaka,LUN – Nairobi,NBO	No Change, just make sure it picks the next available three days after.	Working
Lusaka to Gaborone	Lusaka,LUN – Gaborone,GBE	No Change, just make	Link not working;

Botswana		sure it picks the next available three days after.	use the expected search variables to effect the change
Lusaka to Bangkok	Lusaka,LUN – Kualaumpur,KUL	Change to : <b>Lusaka to Kuala Lumpur Malaysia.</b>  Instead of Lusaka to Bangkok	Link not working; use the expected search variables to effect the change
Lusaka to New York City USA	Lusaka,LUN – New York,JFK	No Change, just make sure it picks the next available three days after.	Link not working; use the expected search variables to effect the change
Lusaka to London UK	Lusaka,LUN – London,LCY	No Change, just make sure it picks the next available three days after.	Link not working; use the expected search variables to effect the change
Lusaka to Johannesburg SA	Lusaka,LUN – Johannesburg,JNB	No Change, just make sure it picks the next available three days after.	Link not working; use the expected search variables to effect the change
Lusaka to Windhoek	Lusaka,LUN – Zanzibar,ZNZ	Change to : <b>Lusaka to Zanzibar Tanzania</b>  Instead of Lusaka to Bangkok	Link not working; use the expected search variables to effect the change

#### Flight Route Second Column to the right

Current Flight Route	Expected Search Variable to effect the change if needed	Change to this Flight Route	Current Status
Lusaka to New Delhi India	Lusaka,LUN – Doha,DOH	Change to : <b>Lusaka to Doha Qatar</b>  Instead of Lusaka to New Delhi India	Link not working; use the expected search variables to effect the change
Lusaka to Addis Ababa Ethiopia	Lusaka,LUN – Addis Ababa,ADD	No Change, just make sure it picks the next available three days after.	Working
Lusaka to Lagos Nigeria	Lusaka,LUN – Paris,BVA	Change to : <b>Lusaka to Paris France</b>  Instead of Lusaka to Lagos Nigeria	Link not working; use the expected search variables to effect the change.
Lusaka to Beijing China	Lusaka,LUN – Istanbul,IST	Change to : <b>Lusaka to</b>	Link not working;

		<b>Istanbul Turkey</b> Instead of Lusaka to Beijing China	use the expected search variables to effect the change
Lusaka to Singapore Kampur	Lusaka,LUN – Singapore,QPG	Change to : <b>Lusaka to Singapore</b> Instead of Lusaka to Singapore QPG	Link not working; use the expected search variables to effect the change.
Lusaka to Hong kong	Lusaka,LUN – Hong Kong,HKG	No Change, just make sure it picks the next available three days after.	Link not working; use the expected search variables to effect the change.
Lusaka to Blantyre Malawi	Lusaka,LUN – Dar Es Salaam,DAR	Change to : <b>Lusaka to Dar Es Salaam</b> Instead of Lusaka to Blantyre Malawi	Link not working; use the expected search variables to effect the change.
Lusaka to California	Lusaka,LUN – Rio De Jainero,GIG	Change to : <b>Lusaka to Rio De Jainero Brazil</b> Instead of Lusaka to California	Link not working; use the expected search variables to effect the change.
Lusaka to Durban	Lusaka,LUN – Durban,DUR	No Change, just make sure it picks the next available three days after.	Link not working; use the expected search variables to effect the change.
Lusaka to Australia Sydney	Lusaka,LUN – Sydney,SYD	No Change, just make sure it picks the next available three days after.	Link not working; use the expected search variables to effect the change.

7. Popular Hotels across the Globe- **Kindly change from the current Hotel Route to the Expected Change. Ensure also that they are linked accordingly.**

Current Hotel Route	Expected Change
Hotels in California	<b>Hotels in Miami USA</b>
Hotels in Namibia	<b>Hotels in Cairo Eqtypt</b>
Hotels in Beijing China	<b>Hotels in Cape Town South Africa</b>
Hotels in Hong Kong	<b>Hotels in Durban South Africa</b>
Hotels in Mumbai India	<b>Hotels in Paris France</b>

Hotels in Harare Zimbabwe	Hotels in Dakar Senegal

8. Footer Section – The Copyright Statement which says “Copyright © 2022.. All Rights Reserved.” should be changed to “ Copyright © 2022.FlapaBay Trading Limited. All Rights Reserved.”
9. The Hotel CMS seems not to be connected to the Flutterwave Checkout kindly check for that and ensure that it is connected together with Holiday Package CMS which will be connected soon. Also work on a faster and smooth customer experience checkout for flights & Hotels. We will appreciate that.
10. Lastly we are kindly asking if you can help us with the widget code for tawk live chat to be installed—Will appreciate if you can help us with this one.... Below is the Widget Code :
 

```
<!--Start of Tawk.to Script-->
<script type="text/javascript">
var Tawk_API=Tawk_API||{}, Tawk_LoadStart=new Date();
(function(){
var s1=document.createElement("script"),s0=document.getElementsByTagName("script")[0];
s1.async=true;
s1.src='https://embed.tawk.to/626954ee7b967b11798ccb64/1g1ln7l2r';
s1.charset='UTF-8';

s1.setAttribute('crossorigin','*');

s0.parentNode.insertBefore(s1,s0);
})();
</script>
<!--End of Tawk.to Script-->
```

THANK YOU ENJOY YOUR DAY