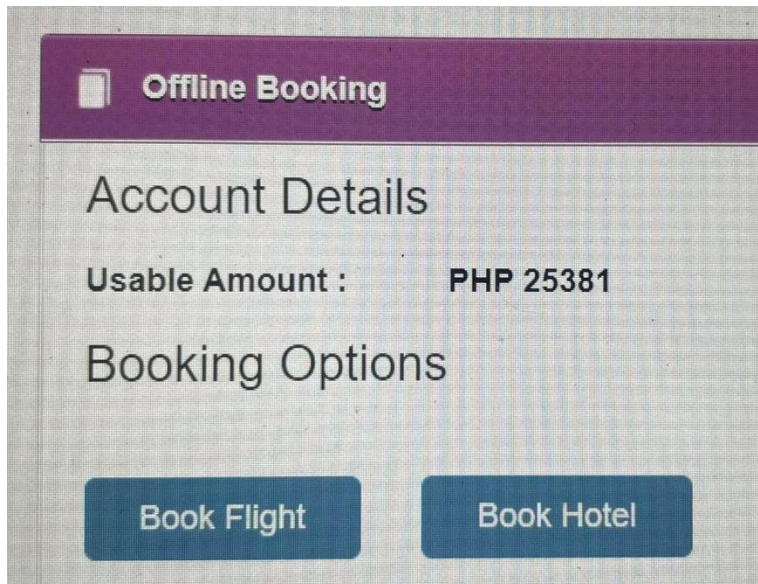
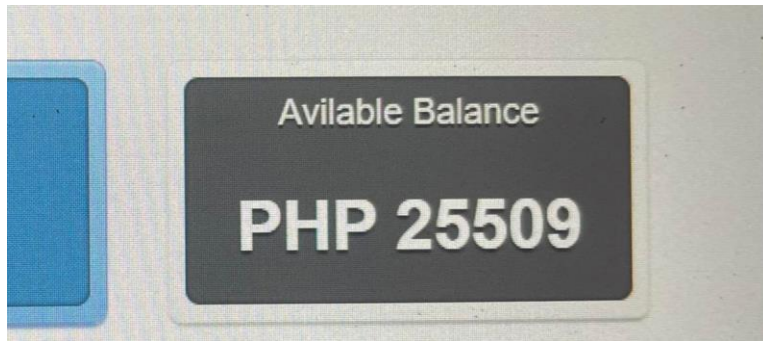


Sir, please take a look on this. Our Balance in the Admin Portal is 25,509. But the usable balance says 25,381. There is still a deduction on the amount. I thought you have already fixed this. Please check.

This is also happening on the agent's portal. Please see other screenshots on next page.



AGENT'S PORTAL

Cash Balance is 1000 but the usable is only 995. There are always deductions. This is not fair to us. Please fix your system.

Thanks!

